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**Radio Code 423 - Citizen/Community Engagement**  
(Re-issue DB 14-227)

As part of the Department's ongoing commitment to community policing and outreach, all members of the Department are encouraged to seek out and engage in positive interactions with citizens and the community whenever possible. These interactions can take the form of both planned visits or events, and spontaneous interactions.

**Examples of Citizen/Community Engagement include, but are not limited, to the following:**


**Planned Community Meetings.** District Stations generally hold meetings at their respective stations and throughout the community. These meetings may include the Monthly District Station meeting, Neighborhood Association meetings, or Business District meetings.

**Safety Awareness for Everyone (Project S.A.F.E.)** Members of the Department routinely attend meetings with SAFE in order to inform the public about personal safety, forming both business and residential watch groups, and child safety presentations.

**National Night Out.** Started in 1984 in an effort to promote involvement in crime prevention activities, police-community partnerships, neighborhood camaraderie and send a message to criminals letting them know that neighborhoods are organized and fighting back.

**Spontaneous Interactions.** Officers routinely cross paths with residents and tourists while on patrol in their districts. These interactions entail everything from how the police department can help an individual with non-police related issues, to directions to landmarks, MUNI routes, and even requests to take photographs with members.

These are but a few examples of how Department members can interact positively with Citizens or the Community within officers' assigned districts. Officers should be specific in describing the type of interaction they are engaged in when using Radio Code 423. **Officers shall utilize the Radio Code 423 - Citizen/Community Engagement, when engaging in any of these activities.**

  
TONEY D. CHAPLIN  
Interim Chief of Police

*Per DB 15-141, sworn members are required to electronically acknowledge this Department Bulletin in HRMS.*